



Shipping

US:

Standard Shipping - FREE

3-10 business days

2 Day - \$19.95

2-3 business days*

Next Day - \$34.95

1-2 business days **

CANADA:

Flat Rate - \$16.95

3-10 business days

INTERNATIONAL:

Coming soon

*orders need to be received no 6:00 PM PST.

**order need to be received by 4:00 PM PST.

You will receive an email with your tracking record number when your order leaves our warehouse. You will be able to track your order all the way until delivery.

Returns

We want you to love what you purchased. If you are not 100% satisfied, please return your full price purchase within 30 days of the original purchase date for a full refund. The return shipping is on us.

1. Please print and affix the return label to your package. This label can be found with your packing slip.
2. Please provide the reason for your return. This will help us out as we build our new brand.
3. Drop the package at a post office or mailbox
4. Your refund will be processed within 14 business days from receipt of product.

If you do not have your packaging slip, please send your shipment to the following address:

KINONA
c/o Newgistics
5959 Randolph St
Commerce, CA 90040

For prompt refund, please include the order number which can be found on your email receipt.